Hospice Volunteer Safety Education & Infection Control
Competency Test

Name ______________________________________________ Date ______________

1. The emergency telephone number for Akron City and St. Thomas is ________________.

2. For an emergency with a hospice patient in a home, you **FIRST** call ____________ ___ ________________ at phone number _____________________.

3. If a hospice patient should fall at home, what two numbers can you call for assistance?
   ____________________________________  ____________________________________

4. Match these safety codes of Summa Health System with the emergency situation.
   ___ Violent Person/Combative                         A. Code Red
   ___ Medical Emergency – Adult                        B. Code Brown
   ___ Bomb/Bomb Threat                                 C. Code Yellow
   ___ Disaster/Mass Casualty                           D. Code Silver
   ___ Infant/Child Abduction                           E. Code Violet
   ___ Fire                                            F. Code Adam
   ___ Missing/Walkaway Patients                        G. Code Black
   ___ Active Shooter/Hostage Situation                H. Code Blue

5. During a bomb threat, if you see a suspicious package,
   **DO NOT** _____________________ IT.

6. Once any emergency is over within Summa Akron City and St. Thomas, the Operator says
   _______ _____________ three times.

7. When a patient has been removed from a room with a fire, the best way to keep the fire from
   spreading is to _____________ __________ ____________.
8. Our major concern in any emergency situation is the ________________ of our patients and ourselves.

9. What does P.P.E. stand for?
   __________________  __________________  __________________

   Give two examples:
   __________________  __________________  __________________

10. What infection control barrier program is practiced at Summa Health System?
   a. Standard Precautions
   b. Body Substance Isolation (BSI)
   c. According to the person’s type of infection
   d. None of the above

11. The single best way to prevent the spread of infection is to: ___________ __________
    ___________.

12. List three times when it is important to wash your hands.
    __________________________________________________________________________
    __________________________________________________________________________
    __________________________________________________________________________

13. Where in your car should you keep your Hospice of Summa blue bag?
    __________________________________________________________________________

14. T  F  Hospice patients are permitted to smoke while wearing their oxygen.

15. T  F  Hospice volunteers are required to report any suspected cases of abuse or neglect.