



## Volunteer Opportunities at Summa Health

### Akron Campus

**Emergency Department:** Volunteers in the Emergency Department have many responsibilities.

- As a Lobby Ambassador, volunteers will assist patients and family members by visiting them and escorting them to the correct room in the Emergency Department.
- As a Rounder, volunteers will assist patients and family members by rounding in the patient care areas. The volunteer is responsible for providing non-clinical duties for the patients and family members.

**Detox Volunteer:** As an Inpatient Detox Volunteer, you will be responsible for providing 12 step contact and support for patients on our Inpatient Detox Unit at Akron or Barberton Campus. These volunteers can provide an introduction to 12 step programs and bring a message of recovery by sharing their experiences, strength and hope.

**Pastoral Care:** Meeting the spiritual needs of patients is very important to us at Summa Health. Through the use of volunteers, we hope to be able to provide a great experience.

- As a Prayer Visitation Volunteer, you provide friendly visitation and prayer to patients of all religions.
- As an Extraordinary Minister of Holy Communion, you provide a ministry of support and presence to Roman Catholic Patients. This role meets the faith needs of patients & visitors who wish to receive the Holy Eucharist.



**Patient Ambassador for Outpatient Oncology:** This volunteer will assist clinical staff with patient needs such as greeting patients, answering telephones, and assisting staff by delivering charts and lab specimens.

**Patient Experience:** Patient Experience Volunteers serve as some of the first people a patient may encounter upon entering the hospital. These volunteers welcome newly admitted inpatients, and their focus is to share information with the patients about the hospital and its resources. They also talk with patients and identify matters of concern that can be remedied, thus increasing patient satisfaction.

**Surgical Services:** Volunteers are needed in Surgical Services for clerical and non-clerical duties.

- The volunteer in Pre-Admissions Testing will assist with clerical duties such as organizing and filing charts, answering telephones and escorting patients as needed.
- Same Day Surgery requires volunteers for non-clerical duties. These involve talking with patients and families about their experiences and escorting them to the appropriate place.

**Wayfinding:** Wayfinding Volunteers provide help by assisting and escorting patients and guests to their appropriate destination. This volunteer should provide compassionate support by answering questions and assisting guests. They must identify proper patient information through necessary means.

**Many more opportunities exist at Summa Health!**