



Summa Health Volunteer Opportunities

Addiction Medicine (IOP): As an Outpatient Peer Support Volunteer, you will provide 12-step contact and support for patients and families that are involved in Intensive Outpatient Treatment at our Barberton Hospital. These volunteers must have been involved with a 12-step program for at least 1 year, and have a sponsor and home group.

Behavioral Health: As a Behavioral Health Volunteer, you will assist the department with clerical duties such as organizing patient charts, and compiling documents for storage.

Central Transport: As an Outpatient Transporter, you will serve in conjunction with Service Response Center Staff to provide service excellence by assisting with the transportation of outpatients and guests through the hospital and outpatient buildings to their destination. These volunteers are also responsible for stocking wheelchair depot locations and sanitizing wheelchairs.

Cooper Cancer Center: We have many opportunities to volunteer at the Jean and Milton Cooper Cancer Center. Volunteers may assist the Oncology Support Services staff with clerical duties for Wig Bank and the Susan Deveny Pavloff Cancer Resource Library.

- You may also volunteer as a Patient Ambassador for Outpatient Oncology. This volunteer will assist clinical staff with patient needs such as greeting patients, answering telephones, and assisting staff by delivering charts and lab specimens.

Emergency Department: Volunteers in the Emergency Department have many responsibilities. As a Lobby Ambassador, volunteers will assist patients and family members by visiting with them and escorting them to the correct room in the Emergency Department.

- The Emergency Department Rounder Volunteer will assist patients and family members by rounding in the patient care areas. The volunteer is responsible for providing non-clinical duties for the patients and family members.

Gift Shop: The Gift Shop volunteer will assist customers with purchases, ringing sales on the cash register, and general retail duties. The Gift Shop helps raise funds for programs and other initiatives of Summa Health System.

Information Desk: As an Information Desk Volunteer it is your duty to provide wayfinding help by assisting and escorting patients and guests to their appropriate destination. This volunteer should provide compassionate support by answering phones and assisting guests. They must identify proper patient information through the necessary means.

Laboratory Services: Volunteers in the lab can assist with clerical and non-clerical duties.

A histology volunteer will assist with bringing large volumes of glass slides to the filing room and then file them appropriately.

- A lab transporter volunteer will assist in the Outpatient Lab by transporting specimens, escorting patients, and stocking cabinets.

Pastoral Care: Meeting the spiritual needs of patients is very important to us at Summa Health. Through the use of volunteers, we hope to be able to provide a great experience. As a Prayer Visitation Volunteer, you provide friendly visitation and prayer to patients of all religions.

- As an Extraordinary Minister of Holy Communion, you provide a ministry of support and presence to Roman Catholic Patients. This role meets the faith needs of persons who wish to receive the Holy Eucharist.

Patient Experience: Patient Experience Volunteers serve as some of the first people a patient may encounter upon entering the hospital. These volunteers welcome newly admitted inpatients, and their main focus is to share information with the patients about the hospital and its resources. They also talk with patients and identify matters of concern that can be remedied, thus increasing patient satisfaction.

- As a Patient and Family Advisory Council volunteer, you must have been a patient, or been the family member of a patient within the last 2 years. The purpose of this volunteer is to provide a formal mechanism to involve patients and families in policy and program decisions and to serve as an example of how collaboration should occur.

Surgical Services: Volunteers are needed in Surgical Services for clinical and non-clinical duties. The volunteer in Pre-Admissions Testing will assist with clerical duties such as organizing and filing charts, answering telephones and escorting patients as needed.

- Same Day Surgery requires volunteers for non-clerical duties such as a Patient Ambassador or a Rounder. These involve talking with patients and families about their experiences and escorting them to the appropriate place.

Therapy Services: We have many different opportunities to volunteer in two different therapy departments at Summa Health. The duties of the Ambassador Volunteer at University Park YMCA in Therapy Services is to direct patients and visitors to Summa Rehab/YMCA. There will also be some clerical duties such as stocking clean linens and sanitizing.

- The Nursing Unit/ Activity Volunteer, at Summa Rehab Hospital, will assist the staff with nonclinical duties and with a wide- range of arts, crafts and other activities.
- As an Ambassador Volunteer, at Summa Rehab Hospital, you will welcome newly admitted inpatients and share information about the hospital and its resources. You will also identify and address matters of concern for the patients to help increase patient satisfaction.
- As a Therapy Support Volunteer, at Summa Rehab Hospital, you will assist physical, occupational, and speech therapists with a wide range of therapy activities. You may also assist with patient transportation back to their appropriate place.

Volunteer Services: The Volunteer Services Department is responsible for many positions including a Healing Music Ambassador, Comfort Cart Volunteer, and a Messenger Volunteer. As a Healing Music Ambassador, it is your duty to provide welcoming and calming music for patients and guests at our Summa Health Facilities.

- The responsibility of the Comfort Cart Volunteer is to enhance the patient's experience by

providing them with fun activities.

- The Messenger Volunteer is responsible for the delivery of lab reports and specimens and assists with other requested projects. These volunteers also deliver mail and flowers to patients.

Many more opportunities exist at Summa Health!