Responding to Workplace Violence in Healthcare Transcript 16-Call_and_Response_Class Example



- The girl pushing the wheelchair? She's on it. She's been very on it.
- Push
- Touch Call. This is the operator, what's your emergency? Code violet? Okay. Thank you. I think she was trying to, This is the operator, what's your emergency? Shooter. Excellent. Thank you. Thank you.
- Description?
- Yes This is the operator, what's your emergency?
- What is wrong with you?
- Thank you. Code silver, sim lab, code silver, sim lab. There's dangerous situation in the sim lab. This is the operator, what's your emergency?
- Drop the gun!
- Okay. Okay, excellent description. Thank you. This is the operator. This is the operator. So all of them provided description.
- Okay.
- Okay. We had code violet and code silver, depending.
- Okay. I was kind of typing as you were,
- Okay.
- My times are a little off, Because every time you hit enter, it doesn't put the cursor back in.
- Okay.
- But I touched call one, violet gun.
- Good.

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- Call two, with script.
- Okay.
- This is the operator, what's your emergency?
- Hi, there's a man outside and he's yelling. I'm on four south. I'm working. He's being very loud and it's very scary. If you can please send some help.
- Sure will, thanks.
- Thank you.
- Code violet, sim lab, code violet, sim lab
- This is the operator, what's your emergency?
- Hi, I'm working on four south today and there's a man out in the hallway, and I heard he has a gun, and he's screaming, and we need help up here right now
- Okay. Code silver, sim lab. Code silver, sim lab, there's a dangerous situation in the sim lab, avoid this area.