Responding to Workplace Violence in Healthcare Transcript 18-Initial_Simulation_Class_Example



- I want your attention just for one second, because one thing was missed. It's just, remember, you do have exits as if this was on the units. You have an exit here. You have an exit here, and an exit here. Okay. You can use those. You do not have to go all the way outside the doors. Once you pass the room there, and once you pass the room there you are considered to be out of sight. Okay? All right. Go ahead and start moving around guys.
- Can I help you, honey?
- Where's Dr. Banner at?
- Oh, I'm sorry, he's not on the floor right now.
- Get Dr. Banner here. I heard he's supposed to be in here.
- Sir, I need you to hold one for one minute please.
- Get Dr. Banner here. Pick up the phone and call Dr. Banner.
- We don't have any problem calling Dr. Banner.
- Get Dr. Banner here now.
- But Sir, I need you to stop going in and out of patient rooms. Who are you here to see?
- Somebody told me he was gonna be here.
- Who are you here to see?
- Call Dr. Banner. Now.
- Sir, I need you to stop! Stop!
- Get out of my face!
- Stop!
- Call Dr. Banner, right now!
- You can't go...

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- Is he here!?
- You can't go in there!
- Is he here!?
- He's here somewhere.
- Get out of my face! Go call him, now! You know what? Get the CO here now too! Get him here now! Is he in here!?
- Sir, I need you to stop going in and out of rooms. We can't help you.
- Get him out here now! He killed my mom!
- He killed- Whoa. Whoa.