



Medina Surgery Center

Policy Statement

Medina Surgery Center is committed to providing financial assistance responsive to the needs of the community, regardless of race, age, gender, color, ethnic background, national origin, citizenship, primary language, religion, disability, handicap, education, employment or student status, disposition, relationship, insurance coverage, community standing, or any other discriminatory differentiating factor.

Financial Assistance Program

The Medina Surgery Center recognizes the difficulty unexpected medical problems can cause to your finances. We are here to help. In fact, every patient who does not have insurance is eligible for a discount.

Financial Help for Patients and Their Families

We provide financial assistance to uninsured and underinsured patients through a short meeting with our Financial Advocates. Based on how much you earn, you may qualify for:

- Free care
- Discounts
- No-interest payment terms

Patients and their advocate look at what options are available. We understand that not everyone can pay for healthcare services. We are here to offer options and assistance for those who are uninsured or underinsured and to serve as patient advocates.

Annual Federal Poverty Guidelines

If a patient does not meet the criteria for the federal assistance programs available, The Medina Surgery Center will provide a discount to the patient using a sliding scale based on Federal Poverty Guidelines.

Federal Poverty guidelines go into effect each year on the date they were published in the Federal Register. Eligibility for any date of service on or after that date should be judged by the new guidelines. Dates of service prior to that date should be judged by the old guidelines.

- We offer free care for any person who earns up to twice the Federal Poverty Guidelines.
- We offer substantially-discounted care for any person who earns up to four times the Federal Poverty Guidelines.
- We offer discounts like those we agree to with commercial payors for patients earning more than four times the Federal Poverty Guidelines.

Medina Surgery Center treats all patients with compassion, dignity and respect from the bedside to the billing office.

Application forms are made available in during the Pre-Registration process. If you need assistance in completing the form, have questions, or would like to speak directly with a advocate, please call (330) 952-0014. We're here to help. If you have questions about your ability to pay or about available programs, please call. We work with each patient to help meet individual needs and circumstances.

Basis for Calculating Amounts Charged to Patients:

At least annually, Medina Surgery Center calculates an AGB percentage based on the Look-back Method (as defined by Treasury Regulations under section 501(r) of the Internal Revenue Code of 1986, as amended).

The Medina Surgery Center used a look-back method based on claims allowed by Medicare fee-for-service during a 12-month period.

Eligible patients with insurance coverage will not be personally responsible to pay more than AGB after all payments by the health insurer have been applied.

The Medina Surgery Center does not bill or expect payment of gross charges from individuals who qualify for financial assistance under this policy.

Measures to Publicize the Financial Assistance Program:

- The Medina Surgery Center makes the policy, application form, and plain language summary of the policy available on its website
 - Website <https://www.summahealth.org/medinasurgerycenter>
 - Signage in the registration area.

[Billing and Collections Policy](#)

Financial Advocate(s)

Financial advocates are available to answer your questions about the Medina Surgery Center Financial Assistance Program, payment arrangements, insurance coverage, Medicare and other financial inquiries.

For more information about financial counseling and assistance, please call:

- Medina Surgery Center (330) 952-0014

You may also utilize this phone number to request an application.

An advocate is available Monday through Friday from 8:00 am to 4:30 pm