

Instructions: Please select your response to the following questions.

1. According to OSHA, around 75% of workplace violence assaults occurring each year are against healthcare workers.
 - a. True
 - b. False
2. Learning about how to respond to workplace violence can trigger anxiety and/or trauma in students.
 - a. True
 - b. False
3. Instructors of Responding to Workplace Violence in Healthcare should observe students for signs of trauma throughout the course and respond with appropriate intervention.
 - a. True
 - b. False
4. Responding to Workplace Violence in Healthcare instructors should have a background in education.
 - a. True
 - b. False
5. Most people today are very situationally aware, resulting in a decreased risk of injury in the event of a dangerous situation.
 - a. True
 - b. False
6. Reasons for awareness failure include which of the following: (select the best answer)
 - a. Fatigue
 - b. Complacency
 - c. Distractions
 - d. All of the above
7. The acronym "A.B.L.E." stands for:
 - a. Achieve, Barricade, Lean, Evaluate
 - b. Accept, Block, Leave, Evaluate
 - c. Assess/Accept/Action, Barricade, Leave, Engage
 - d. Act, Block, Lean, Engage
8. *Accepting* that a violent act is really happening is the first step in being able to respond to protect yourself and those around you.
 - a. True
 - b. False

9. OSHA considers workplace violence to include which of the following (select the best answer):
- a. Physical violence
 - b. Harassment
 - c. Intimidation
 - d. Threatening or disruptive behavior
 - e. All of the above
10. Physically engaging an aggressor should only be done as a last resort.
- a. True
 - b. False
11. Making modifications to a workplace to increase safety is expensive and difficult for most business owners.
- a. True
 - b. False
 - c.
12. Assessing risk of violence and mitigating these risks may require a professional depending on the business.
- a. True
 - b. False
13. De-escalation is the best option when an aggressive situation occurs.
- a. True
 - b. False
14. You gain control over a situation by being more authoritative.
- a. True
 - b. False
15. Your verbal and non-verbal cues can both escalate and help de-escalate an aggressor.
- a. True
 - b. False
16. Showing others you truly care about them and want to alleviate their concerns, if at all possible, will go a long way to de-escalating the situation and keeping everyone safe.
- a. True
 - b. False
17. The physical environment (e.g., color, comfort, ease of access, snacks) plays a role in anxiety and stress levels and can cause aggression.
- a. True
 - b. False

18. How confident are you in your ability to conduct a workplace violence training program?

1	2	3	4	5
Not at all	Somewhat	Fairly well	Well	Very well

19. How confident are you in your ability to conduct hands-on defense techniques?

1	2	3	4	5
Not at all	Somewhat	Fairly well	Well	Very well

20. How confident are you in your ability to recognize signs of trauma in a student participant and helping with a referral for further assistance?

1	2	3	4	5
Not at all	Somewhat	Fairly well	Well	Very well

This material was produced under grant number SH-37204-SH1 awarded to Summa Health from the Occupational Safety and Health Administration, U.S. Department of Labor. It does not necessarily reflect the views or policies of the U.S. Department of Labor, nor does mention of trade names, commercial products, or organizations imply endorsement by the U.S. Government.

