

Instructions: Please select your response to the following questions.

1. According to OSHA, around 75% of workplace violence assaults occurring each year are against healthcare workers.
☒ a. True
☐ b. False
2. Learning about how to respond to workplace violence can trigger anxiety and/or trauma in students.
☒ a. True
☐ b. False
3. Instructors of Responding to Workplace Violence in Healthcare should observe students for signs of trauma throughout the course and respond with appropriate intervention.
☒ a. True
☐ b. False
4. Responding to Workplace Violence in Healthcare instructors should have a background in education.
☐ a. True
☒ b. False
5. Most people today are very situationally aware, resulting in a decreased risk of injury in the event of a dangerous situation.
☐ a. True
☒ b. False
6. Reasons for awareness failure include which of the following: (select the best answer)
☐ a. Fatigue
☐ b. Complacency
☐ c. Distractions
☒ d. All of the above
7. The acronym "A.B.L.E." stands for:
☐ a. Achieve, Barricade, Lean, Evaluate
☐ b. Accept, Block, Leave, Evaluate
☒ c. Assess/Accept/Action, Barricade, Leave, Engage
☐ d. Act, Block, Lean, Engage
8. *Accepting* that a violent act is really happening is the first step in being able to respond to protect yourself and those around you.
☒ a. True
☐ b. False

9. OSHA considers workplace violence to include which of the following (select the best answer):
- a. Physical violence
 - b. Harassment
 - c. Intimidation
 - d. Threatening or disruptive behavior
 - e. All of the above**
10. Physically engaging an aggressor should only be done as a last resort.
- a. True**
 - b. False
11. Making modifications to a workplace to increase safety is expensive and difficult for most business owners.
- a. True
 - b. False**
12. Assessing risk of violence and mitigating these risks may require a professional depending on the business.
- a. True**
 - b. False
13. De-escalation is the best option when an aggressive situation occurs.
- a. True
 - b. False**
14. You gain control over a situation by being more authoritative.
- a. True
 - b. False**
15. Your verbal and non-verbal cues can both escalate and help de-escalate an aggressor.
- a. True**
 - b. False
16. Showing others you truly care about them and want to alleviate their concerns, if at all possible, will go a long way to de-escalating the situation and keeping everyone safe.
- a. True**
 - b. False
17. The physical environment (e.g., color, comfort, ease of access, snacks) plays a role in anxiety and stress levels and can cause aggression.
- a. True**
 - b. False

18. How confident are you in your ability to conduct a workplace violence training program?

1	2	3	4	5
Not at all	Somewhat	Fairly well	Well	Very well

19. How confident are you in your ability to conduct hands-on defense techniques?

1	2	3	4	5
Not at all	Somewhat	Fairly well	Well	Very well

20. How confident are you in your ability to recognize signs of trauma in a student participant and helping with a referral for further assistance?

1	2	3	4	5
Not at all	Somewhat	Fairly well	Well	Very well

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