2023 Quick Reference Guide
for Members on Amber (HMO), Topaz (HMO), Garnet (HMO), Ruby (HMO), Sapphire (HMO-POS) and Emerald (HMO-POS) plans
Thank you for your membership!

Do you know about all the wonderful benefits that SummaCare has to offer you that go well beyond typical medical and prescription drug coverage?*

Check out these valuable extra benefits that are included with most plans – at no extra cost to you!

For your convenience, we've provided direct contact information throughout this guide for each of these extra benefits. We hope that you’ll utilize these contact details for any questions you may have or to get started using more of your valuable benefits. For a complete description of benefits as well as coverage levels for your specific plan, please refer to your Evidence of Coverage.

We look forward to providing you with excellent service throughout the year.

*Part D Prescription Drug coverage is not included with the Amber (HMO) plan.
Benefit Bucks & SummaCare Over-the-Counter (OTC) Card

Every member will receive a SummaCare Over-the-Counter (OTC) card to spend your various Benefit Bucks earnings or allowances—Over-the-Counter (OTC) Allowances and Preventive Care Rewards. How members earn/receive Benefit Bucks and corresponding amounts may vary based on current plan.

Get Started
To track and manage the dollars on your SummaCare OTC card, log in to summacare.com/otc or call SummaCare Service Center at 855.435.5111 (TTY 711).
New! Enhanced Dental Coverage through the Delta Dental Network!

You’re covered for a wide variety of services including exams, cleanings and X-rays as well as extractions, root canals, bridges, crowns and dentures on most plans! And, we’ve increased our annual maximum on most of our plans. Supplemental dental coverage can be purchased for an additional $35 monthly premium.

Members of the Ruby (HMO) plan have coverage for exams, cleanings, X-rays and filings only.

Get Started
Call Delta Dental at 800.330.2732 (TTY 711) or go to summacare.com/providersearch then scroll down to Medicare Advantage Delta Dental PPO Providers or Premier Providers to find a dentist.

Please note: only Garnet members (and those who purchase Optional Supplemental Dental) have access to Premier Providers.
See a Vision Provider of Your Choice
You’ll receive an annual reimbursement amount to use toward the purchase of frames/lenses or contact lenses with the freedom to purchase ANYWHERE you choose.

Get Started
Simply submit a vision claim form and your itemized receipt to SummaCare and you’ll be reimbursed up to your annual allowance. Go to summacare.com/resources and see Prescription Eyewear Reimbursement Form, print and complete form, attach your receipt and mail to:
SummaCare Claims
PO Box 3620
Akron, OH 44309-3620

Or call Member Services at 330.996.8885 or toll-free 800.996.6250 (TTY 711).
Choose the Hearing Aid that's Best for You
You’re covered for one hearing aid per ear every year from our formulary, after paying a $395 or $695 copay per hearing aid, for select models. Routine hearing exams are covered for a $0 copay. Diagnostic hearing exams are covered and copay varies by plan. Additional hearing aid options can be purchased outside of the formulary at the standard 2023 Amplifon negotiated pricing.

Get Started
Call Amplifon at 855.435.5111 (TTY 711) to schedule a consultation or visit amplifonusa.com/lp/summacare.
Over-the-Counter (OTC) Items

Use your (new for 2023!) SummaCare OTC card to spend your Benefit Bucks quarterly allowance on non-prescription OTC health-related items. Your OTC allowance can be used to obtain health-related items over the phone, online or in person at more than 62,000 participating retailers nationwide.

Get Started
Call SummaCare OTC at 855.435.5111 (TTY 711) or go online at summacare.com/otc to view available retailers, check approved items and order supplies.
BrainHQ
In the simplest of terms, BrainHQ is your online headquarters for working out your brain. Think of it as a personal gym, where you exercise your memory, attention, brain speed, people skills, intelligence and navigation instead of your abs, delts and quads. Just as our bodies require care and exercise over the course of life, so do our brains—especially as we age. BrainHQ provides the exercise your brain needs to be at its sharpest.

Get Started
Call BrainHQ at 877.848.2505 (TTY 711) or go to summacare.brainhq.com to create an account or register.
Papa Pals Hang Out and Help Out
Papa pairs older adults and families with Papa Pals for companionship and assistance with everyday tasks. Get help around the house, including light housework, a ride to the doctor’s office, pharmacy (or anywhere around town), help with errands or simply have someone to talk to. Providing support to SummaCare Medicare Advantage members also offers relief and respite to caregivers.

Get Started
Call Papa at **888.499.1285** (TTY **711**) or go to **summacare.com/papa**.
Travel Coverage

For most benefits, receive in-network coverage in the states of Arizona, Florida and Texas when you visit a Medicare-participating provider through our visitor/travel benefit. Whether you’re a snowbird or regularly travel, go with confidence knowing you’re covered. Note: You still must use SummaCare network providers for Part D prescription drugs and certain extra benefits for in-network coverage to apply. Our plans also have built-in worldwide emergency, urgent care coverage and ambulance services too, so you can travel close to home or around the world, worry-free.

Get Started
Call SummaCare Member Services at 330.996.8885 (TTY 711) or go to your member portal at summacare.com/plancentral to sign in and activate.
Assist America® provides global emergency travel assistance when you’re more than 100 miles from home or in a foreign country. Assist America gives you peace of mind while traveling, knowing that a single phone call will give you access to a vast network of resources to help coordinate care on your behalf during any medical travel emergency.

Get Started
Call Assist America at 800.872.1414 (TTY 711), go to assistamerica.com or download the mobile app (use reference number 01-AA-SMC-7203M in the app).
Home-Delivered Meals
You are covered for meals that fuel healthy living! Following a hospital stay or if you have diabetes with a high A1C level, you can receive home-delivered, nutritious meals to help you focus on rest and recovery.

Get Started
Call SummaCare Member Services at 330.996.8885 or toll-free 800.996.6250 (TTY 711) or go to momsmeals.com/summacare.
SilverSneakers®
The SilverSneakers fitness program is the nation’s leading wellness program for Medicare beneficiaries. You’ll receive a fitness membership at no cost to you with access to basic amenities, group exercise classes and online resources at over 17,000 participating fitness locations. SilverSneakers has also teamed up with GetSetUp to bring you new ways to learn and grow beyond your fitness benefit. At no extra cost, SummaCare members may choose from hundreds of peer-led classes to make your learning journey fun and rewarding. For example, you can learn how a smartphone can simplify your life, baking basics, recycled crafts, strength training for adults and so much more!

Get Started
Call SilverSneakers at 888.423.4632 (TTY 711) or go to silversneakers.com/starthere.
Telehealth Services

Utilize Your Benefits—Even Virtually
You're covered for telehealth visits with primary care providers, specialists and/or behavioral health and substance abuse providers. Visits can be scheduled through in-network providers or through Teladoc®. Teladoc visits can be scheduled 24 hours a day, 365 days a year.

Get Started
To set up your Teladoc account, go to teladoc.com or call 800.835.2362 (TTY 855.636.1578). You're also covered for telehealth visits to network providers. Contact your provider to determine if they offer this service.
Diabetes Supplies
Receive supplies to monitor your blood glucose including test strips, lancet devices, lancets and glucose-control solutions at no cost when using Abbott and/or Lifescan products.

Get Started
Call HOMELINK at 844.358.2549 (TTY 711) or go to summacare.com/find-your-pharmacy.
Home Safety Devices

You may qualify for coverage for home safety devices, such as grab bars, shower stools and more. If you have had within the last 12 months any of the following: hip replacement, knee replacement or femur fractures; or a diagnosis of falls, as documented by a provider, you are eligible for home safety devices.

Get Started
Call HOMELINK at 844.358.2549 (TTY 711).
Transportation
You’re covered for a defined number of trips to medical appointments. Most trips can be scheduled in as little as 15 minutes* and you can see providers throughout SummaCare’s 33-county service area. Transportation must be scheduled through HOMELINK.

Get Started
Call HOMELINK at 844.358.2549 (TTY 711).

*A minimum of 72 hours advance notice is required to schedule a stretcher transport.
Part D Prescription Drug Coverage*
Most plans conveniently include Part D Prescription Drug Coverage, including $0 copays for select over-the-counter (OTC) drugs, Tier 1 preferred generic drugs and Tier 6 Select Care Drugs (including vaccines) – even through the coverage gap!

Get Started
To receive a copy of the formulary, call SummaCare Member Services at 330.996.8885 or toll-free 800.996.6250 (TTY 711) or go to summacare.com/partd.

*Part D Prescription Drug coverage is not included with the Amber (HMO) plan.
Acupuncture Coverage
If you have chronic low back pain, you’re covered for acupuncture on all plans mentioned in this booklet. Supplemental acupuncture services are available on Amber, Topaz, Garnet and Emerald plans. Visits must be scheduled through HOMELINK.

Get Started
Call HOMELINK at 844.358.2549 (TTY 711) to schedule your visit.
Therapeutic Massage Treatments
You’re covered for therapeutic massage services performed by in-network providers on Amber, Topaz, Garnet and Emerald plans. Visits must be scheduled through HOMELINK.

Get Started
Call HOMELINK at 844.358.2549 (TTY 711) to schedule treatment. Medicare requires a provider’s order for this and HOMELINK will work with the provider to get one.
PERS (Personal Emergency Response System)
The PERS (Personal Emergency Response System) benefit, offered to members of the Emerald plan through ConnectAmerica, provides 24/7 emergency assistance and care, increasing safety, independence and extending quality of life while enabling individuals to safely age in place (GPS-enabled to work outside the home). Members can also be connected with SummaCare Member Services, Papa (during hours of operation) and the SummaCare 24-Hour Nurse Line with the push of a button.

Get Started
Call SummaCare Member Services at 330.996.8885 or 800.996.6250 (TTY 711).
Questions?
Call us or go online.

To speak to a SummaCare Medicare Member Services Representative, call 330.996.8885 or toll-free at 800.996.6250 (TTY 711). Or, visit summacare.com.

From October 1 through March 31, a representative will be available to take your call from 8:00 a.m. until 8:00 p.m., seven days a week. From April 1 through September 30, a representative will be available to take your call from 8:00 a.m. until 8:00 p.m., Monday through Friday. Outside these hours, you may leave us a message and a representative will return your call the next business day.

To search the SummaCare SCMedicare Provider Network visit summacare.com/find-your-doctor-or-hospital.

Follow SummaCare on Social Media!

Blog  Facebook  Instagram  LinkedIn  YouTube

SummaCare is an HMO and HMO-POS plan with a Medicare contract. Enrollment in SummaCare depends on contract renewal. Every year Medicare evaluates plans based on a 5-star rating system. SummaCare’s Medicare Advantage Plans have been recognized with 5-Star (out of 5) rating for 2023 by the Centers for Medicare and Medicaid (CMS). This information is not a complete description of benefits. Call 888.464.8440 (TTY 711) for more information. H3660_SC184_C 03292023