At one time, many doctors made house calls. Patients appreciated the convenience and found great comfort and compassion in receiving healthcare services in the privacy of their homes.

House calls are particularly helpful for patients who cannot leave their homes because of chronic, severe illnesses such as diabetes, hypertension, pneumonia, stroke or chronic heart failure, or those who have physical disadvantages such as difficulty walking or fear of falling.

To better meet these patients' needs, SummaCare and Summa Health System are pleased to offer this time-honored service to SummaCare Secure patients in Medina, Portage, Stark and Summit Counties, as well as Traditional Medicare patients in Summit County, Wadsworth and Sharon Center.

A dedicated team led by a geriatrician will provide clinical care to SummaCare Secure and traditional Medicare (non-HMO) patients. Following an initial visit by a geriatrician, other members of the team, including a social worker and nurse practitioner, will be involved in taking care of the patient.
“Am I eligible for the House Calls Program?”

While this program is open to both SummaCare Secure and traditional Medicare patients, there are additional benefits available to patients enrolled in the SummaCare Secure health plan. A SummaCare Case Manager is available to help individuals access additional healthcare resources, and a licensed practicing pharmacist will review medications and help identify any potential issues such as side effects.

The House Calls Program is also affordable. There are no out-of-pocket costs for house call visits for SummaCare Secure patients. However, traditional Medicare patients are responsible for normal co-pays and deductibles, just as they are when they go in for a visit with their current doctor.

**Patient Criteria**

- SummaCare Secure member
- Traditional Medicare enrollee
- Age 65+ (exceptions made on a case by case basis)
- Physical disability that makes going to a doctor’s office difficult
- Diagnosis that makes going to a doctor’s office difficult, such as:
  - Bacterial pneumonia
  - COPD/Asthma
  - Dementia
  - Diabetes
  - Heart Failure
  - Hypertension

Find out if you qualify.

If you are interested in the SummaCare Physician House Calls Program and would like to see if you qualify, please call **(330) 375-4100**.

If you would like more information regarding the SummaCare Secure insurance plan, please call **(330) 996-8440**.